

Privacy Policy

General

When you use Mraksha Authentication (App), some personal information is collected from and about you. We are committed to protecting the security of this information and safeguarding your privacy. This privacy policy sets out the details of the personal information collected, the manner in which it is collected, by whom as well as the purposes for which it is used. At registration you accepted the terms of this Privacy Policy and your use of the App signifies your continued acceptance thereof. This Privacy Policy may be revised from time to time and you will be notified of all such changes. In order to use the App, you will be required to consent to the terms of the Privacy Policy as revised from time to time.

What accesses do we need?

Mraksha is a mobile app that uses certain features of your device for ensuring your user registration/enrolment.

We take the following details –

- Email ID – Since we are providing the second factor of authentication to the user to authenticate his mail access (as one of the applications) we need the user ID of the device
- Device ID – To identify the device that the user is linked to. A user may have enrolled multiple devices. All the devices are mapped to one user. As a result, we require the device ID

We access your device's basic information in order to complete your registration and bind your device to your user id.

Do we share your application data with anyone?

No. Mraksha is a security app and ensures that none of your data is shared with anyone

Security

We follow general accepted industry standards to protect any information submitted to us, both during transmission and once we receive it. The App is equipped with standard security features to protect the confidentiality and security of your information. Data is encrypted in transit as well as at rest. Personal information provided at the time of registration is encrypted before being uploaded to the government cloud where it is stored in a secure encrypted server

GRIEVANCES

If you have any concerns or questions in relation to this Privacy Policy, you may address them to support-mraksha@mea.gov.in